



Phone: 310-530-0800

Fax: 310-530-0802

www.canineretreat.com

FELINE REGISTRATION FORM & AGREEMENT

Please complete this Canine Retreat Registration Form & Agreement. In order to streamline the process, we recommend that you email a completed copy to info@canineretreat.com, or fax it to 310-530-0802, prior to your first visit. We can't wait to meet you and your cat!

OWNER INFORMATION

Name (Primary Owner): _____

Name (Secondary Owner): _____

Primary Owner Mobile # : _____

(Pet updates will be texted to this number if opted in below)

Secondary Owner Mobile #: _____

Home Phone #: _____ Additional Phone # _____

Email Address: _____

Home Address: _____

City: _____ State: _____ Zip: _____

Would you like to receive pet updates, report cards, reservation reminders etc via **text messaging**? Yes No

Emergency Contact Name: _____

Emergency Contact Phone #: _____

People Authorized to pick up your pet: _____

How did you hear about us:

- Search Engine Facebook Yelp! Google Reviews Drove By
 Groupon Living Social Harbor Animal Shelter Other Animal Shelter
 Veterinarian: _____
 Other: _____ Another daycare/Boarding Facility: _____
 Existing Customer (Name: _____)

They will get a free day of daycare!

CAT INFORMATION (Please print and complete this page for **each cat**)

Name: _____

Age/DOB: _____

Weight: _____

Breed: _____

Color/Markings: _____

Sex: Male Female

Spayed/Neutered: Yes No

Medical

Veterinarian: _____

Phone #: (____) _____

Canine Retreat has permission to obtain my pet's medical records (Please initial) _____

Flea Product (*REQUIRED*): _____

Last Dose: _____

Medical Conditions: _____

Allergies (please list): _____

Feeding

Food Brand: _____

Is your cat allowed treats? Yes No

Frequency & Quantity Fed:

AM _____

Noon _____

PM _____

Free Fed

Temperament

1. Has your cat have any signs of aggression towards people?..... No Yes

If Yes, explain: _____

2. Has he/she ever bitten a person? No Yes

If Yes, explain: _____

3. Is he/she declawed..... No Yes

4. Does he/she enjoy being held..... No Yes

If Yes, explain: _____

5. Does he/she have any sensitive areas on his/her body?..... No Yes

If Yes, explain: _____

6. Does he/she have any special needs?..... No Yes

If Yes, explain: _____

7. Does he/she stop eating when stressed..... No Yes

If Yes, tell us **what will entice** him/her to eat:

If YES, please pack their favorite wet food. We also recommend you provide extra cans.

If you don't pack canned food, house canned food may be provided for an additional charge.

8. Is he/she allowed outdoors at home?..... No Yes

If Yes, explain: _____

9. Does he/she try to escape?..... No Yes

Yes

If Yes, explain: _____

10. Is there anything that will entice him/her out of a hiding? (ex: can opener, treats, etc)? No Yes

Yes

If Yes, explain: _____

11. Is there anything else we should know about him/her? No Yes

If Yes, explain: _____

OUR POLICIES

- Cats are required to be **in a carrier at all times** when in the parking lot and lobby.
- Cats must be in **good health** when dropped off for daycare and boarding. We won't accept any cat that is sneezing or looks sick.
- Cats are **required** to be current on **flea treatment**. If a cat is found to have fleas he/she will be isolated & given a flea treatment (of our choosing) at the owner's expense.
- Cats must be **picked by 4:00pm**.
- Canine Retreat reserves the right to discontinue service any time should a cat be deemed to not be a good fit for our facility. A cat's behavior and temperament can evolve and we need to constantly ensure the safety and emotional well being of *all* cats in our care. **If my cat is determined to no longer be a good fit, I agree to promptly pick up my cat(s).**

GENERAL RELEASE

- **1.** I understand that even though Canine Retreat requires every cat to be vaccinated with the FVRCP vaccine, the vaccine does not protect my cat from every new strain of the virus. I further understand that boarding may increase the risk of contracting the FVRCP viruses, regardless of having the vaccine. **I understand this risk and know that Canine Retreat assumes no responsibility for associated vet expenses.**
- **2.** I understand that cats can spread communicable diseases and can get injured during their stay. I agree that **any illness or injury that my cat(s) develop(s) while visiting Canine Retreat** will be treated as deemed best by staff of Canine Retreat and in their sole discretion, and **I assume full financial responsibility for any and all related expenses including veterinary care.**
- **3.** I further understand and agree that in admitting my cat(s) to Canine Retreat, that Canine Retreat has relied on my representation that my cat(s) is/are in good health, has no contagious diseases and has/have not harmed or shown aggressive or threatening behavior towards any person and that I have fully disclosed to Canine Retreat in writing all problems or characteristics of my cat(s) which may affect the handling and care of my cat(s) while at Canine Retreat including, but in no way limited to the information called for in this Form.
- **4.** I give my consent and full authorization to Canine Retreat (including its agents and employees) to act in my behalf and in my cat(s) best interest, by choosing a veterinarian and obtaining emergency vet care at my expense if deemed necessary. I agree to indemnify and hold Canine Retreat (and its agents and employees) harmless for any and all expense relating to emergency care
- **5.** I further understand that I am solely responsible for and agree to indemnify Canine Retreat from all liability incurred as a result of any injury and/or harm to a person or another cat caused by my cat(s) while visiting.
- **6.** I further understand and agree that Canine Retreat and their staff will not be liable for any problems that develop, except in the case of gross negligence or willful misconduct, and I hereby agree to release them and hold them harmless from any liability of any kind whatsoever arising from my cat(s) visitation and participation.
- **7.** I understand and agree that if my cat(s) is/are not picked up by the end of the regular business day, I hereby expressly authorize Canine Retreat to take whatever action is deemed necessary for the continuing care of my cat(s) and agree to pay all costs upon demand. Further, I understand that if I do not pick up my cat(s) within 14 days my cat(s) becomes the property of Canine Retreat.
- **8.** I agree my cat(s) may be videotaped, photographed & recorded for unrestricted use in all media & promotions for Canine Retreat.
- I agree that any and all disputes which arise out of or relate to the subject matter of this agreement and/or in any way relate to my cat(s) and Canine Retreat shall be resolved by binding arbitration conducted by and pursuant to the rules of the American Arbitration Association ("AAA") in Los Angeles, CA. In this regard, I knowingly forego and waive any and all rights to trial by jury, to appeal or otherwise contest such resolution and further waive any right to seek emotional distress, loss of companionship and/or punitive damages. I further agree that the maximum amount of any claim against Canine Retreat and/or its employees and principals which in any way relates to my cat(s) and Canine Retreat shall be the lesser of two thousand dollars (\$2,000) or the cost to purchase a puppy of the same breed, comparable pedigree and sex of the cat(s) which is (are) the subject of such claim.

I certify that the information provided herein is true and correct and that I have read and understand all the above information. I agree to abide by and accept all the above terms, conditions and agreements.

Owner's Signature: _____

Date: _____

Printed Name: _____

Date: _____